

STUDENT SATISFACTION SURVEY- 20-21

I. Introduction:-

Student Satisfaction Survey (SSS) is the technique set by National Assessment and Accreditation Council (NAAC) which is also the pre qualifier for Assessment and Accreditation of the institutes of higher education. Among various stakeholders of an institution, students are the most important. Their opinion towards different academic-administrative activities of the institution is collected through this, Proper analysis of the feedback helps an institution to adopt suitable measures for its quality enhancement ensuring activities truly learner friendly.

2. Research Methodology:

The student satisfaction survey was conducted by college IQAC . Information from 74 no of B.Ed students for session 19-20 and 20-21 have been collected. A questionnaire designed by college IQAC containing 10 no of items is used for this purpose. Against each of the items, 5 point options (option- strongly agree, agree, indifferent, disagree, strongly disagree) is used for obtaining the feedback. Data analysis is done and feedback is collected accordingly.

3. Result (Questionwise)

Question no. i.. How much of the syllabus are covered in the class?

Out of the total respondents, 90% of the students are of the view (strongly agree) that 95 to 100% of the course is covered in the

class. Whereas 10% of the students opined (agree) that course coverage in class is between 80- 95%.

Question no. 2. How well did the teachers prepare for the classes?

Around 85% of the students strongly agree that teachers are prepared thoroughly for the lecture , remaining 15% agree with the same.

Question No. 3. How well were the teachers able to communicate?

91% students agree strongly that teachers are able to communicate effectively (highly satisfactory) and 9% among them are in view that teachers' ability of communication moderately high.

Question no 4. How is the overall approach to teaching of faculty members?

97% students agreed that teacher's approach to teaching excellent and remaining 2% opined the quality to be moderately satisfactory, and 1 %are found indifferent.

Q. No. 5. Fairness of the internal evaluation process by the teachers.

92% of students agree strongly that the process is extremely fair, whereas remaining 8% opined the fairness is moderately fair..

Q No. 6 Has your performance in assignments been discussed with you?

93% students strongly agree that teachers discuss the performance in assignments with them, 5% agree only and 2% are found indifferent.

Question No. 7. Do The teaching and mentoring process in your institution facilitate your cognitive, social and emotional growth?

93 % agreed strongly that teaching and mentoring process in the institution facilitates their cognitive, social and emotional growth highly significantly and remaining 7 % agreed the growth moderately significant

Question No. 8. Does the institution provide multiple opportunities to learn and grow?

98% of the students strongly agreed that Institute provides multiple opportunities (highly significant) to learn and remaining 2% agree the opportunity to be moderately significant.

Question No. 9. Do the Teachers inform you about your expected competencies, course outcomes and program outcomes ?

96.% of the students strongly agree that teachers inform them about their expected competencies, course outcomes and programme outcomes, remaining 3% agree with the same and 1% is found indifferent.

Q no. 10 Does your mentor do a necessary follow-up with an assigned task to you ?

97% of the students are of the view that mentor does a necessary follow up with an assigned task on every time, remaining 3% are found indifferent.

Suggestions from students

- 1. Extension of the Area coverage of existing CCTV of the Institution**
- 2. Provision of Wi-Fi connectivity in boys and girls' hostel.**

Action taken-

- 1. Area coverage of existing college CCTV has been enhanced.**
- 2. Initiative to provide WI-FI connectivity in hostel is taken, work in progress.**